**User Stories**

**CUSTOMER – HA project Manager**

**In scope**

* As a customer, I want a simple request form so that I can easily make my request. CAN ARGUE THAT THE EXISTING FORM FILLS THIS
* As a customer, I want to be able to request the creation of pipeline artefacts so that I can communicate my request to the responsible team.

**Out of scope – self service**

* As a customer, I want the application to be accessible so that users of all abilities can use the platform.
* As a customer, I want the application to look and feel like it’s a part of the HA tool suite so that I have confidence in the outcome.
* As a customer, I want instructions on how to use the application.
* As a customer, I want help deciding which artefacts I need to meet the needs of my business area.
* As a customer, I want my input to be validated so that I do not make any mistakes entering information for my artefacts.
* As a customer, I want to be able to save a draft submission so that I can come back and finish it at a later stage.
* As a customer, I want to see a summary of my request before submitting it so I can check that all the details are correct.
* As a customer, I want a confirmation after submitting a request so that I know my requests was sent successfully.
* As a platform administrator, I want the option for users to report issues with the application so that I can resolve any issues.
* As a customer, I want the option to contact someone so that I can resolve any issues.
* As a customer, I want a confirmation when the request is complete so that I am prompted to begin using the new artefacts.

**USER – BorderTech admin**

**In scope**

* As a user, I want to be able to create new bitbucket, confluence, jira and jenkins artefacts so that I can fulfill the customer’s request.
* As a user, I want the application to be accessible so that users of all abilities can use the platform.
* As a user I want to be able to create multiple different artefacts at the time so that I can efficiently maximize my time.
* As a user, I want to be able to view instructions for using the application so that I can understand what I need to do.
* As a user, I want to be able to specify what different artefacts I want to create at once so that I can tailor creation to the supplied requirements.
* As a user, I want to select a project type and have the standard departmental configuration prepopulated for me so that I don’t have to input information.
* As a user, I want to be able to save a draft submission so that I can come back and finish it at a later stage.
* As a user, I want to be able to see a history of the projects I have created so that I can remember what I used the tool for in the past.
* As a user, I want to be able to view a confirmation message/summary so that I know my request has been actioned successfully.

**Out of scope – self service**

**Team – BorderTech team**

**In scope**

* As a team, we need to ensure that the application has an approved architecture so we can ensure it is a well understood departmental application.
* As a team, we need to ensure that the application has appropriate test coverage so that we can ensure the application is robust.
* As a team, we want to view a list of archived/completed customer requests so that we can maintain an audit history.
* As a team, we want archived requests to include a completion date, user responsible and a link to created artefacts so that we can keep track of progress.

**Out of scope – self service**

**Developer – project delivery team**

**In scope**

* As a developer, I want to understand and document the technology stack which will be used by the application so I can begin development.
* As a developer, I want access to a departmental development environment for the pipeline products so that I can make live requests safely.
* As a developer, I want to be able to view logs from the application so I can debug the application.
* As a developer, I want to use a build pipeline so I can continuously deploy the latest tested version of the application.

**Out of scope – self service**

**TESTER– BorderTech admin**

**In scope**

* As a tester, I want to ensure that the application works in internet explorer so that users can use it in the standard operating environment of the department.
* As a tester, I want a test script so that I can reproduce predictable actions.

**Out of scope – self service**

**PLATFORM ADMINISTRATOR – BorderTech admin**

**In scope**

* As a platform administrator, I want to view a list of all artefacts created so I can understand how widely the tool is being used.
* As a platform administrator, I want artefacts to be created according to a departmental standard so that there is consistency across different projects.
* As a platform administrator, I want to know who created artefacts so that I can keep track of who is using the platform.
* As a systems administrator, I want to be able to deploy the application as a Docker container so I can deploy it into the Home Affairs architecture.

**Out of scope – self service**